

# NCJIS Modernization Program

Working in Partnership With the  
Nevada Sheriffs' and Chiefs' Association

Warrant Entry Agency  
Go-Live and Rollout Update



Nevada Department of  
**Public Safety**

Records, Communications and Compliance

*Dedication, Pride, Service*

# High-Level Briefing

The purpose of this presentation is to provide the latest updates on key happenings.

- Executive News
- Schedule Overview
- NCJIS Modernization Program Overview
- Agency Preparation
- New Warrant/Validation System
- Foreign Host Update
- Helpful Tips and Reminders



# Executive News



# Executive News

“It is my pleasure to provide an update on the budget activities impacting the NCJIS Modernization Program. I am happy to report that the program has been awarded \$20,853,829 in American Rescue Plan Act (ARPA) funds in fiscal year (FY) 2023. This funding will carry the NCJIS Modernization through implementation, which is expected to be by the closeout of FY2025. The Records, Communications and Compliance Division will continue its efforts to seek legislative funding in the 2025 Legislative Session for the 2026/2027 biennium, to allow for implementation of enhancements after the initial go-live of the program in FY2025. I am also pleased with the progress being made on all efforts within the NCJIS Modernization Program. Everyone has worked very hard to get where we are today, and we are enjoying the fruits of their labor. I look forward to their ongoing efforts and successes!”



**Erica Souza-Llamas**

Division Administrator | CSO

Department of Public Safety

Nevada State Police | Records, Communications and Compliance Division

# Schedule Overview



# Schedule Overview

## Rollout and Hard Stops

Entry Agencies for Inquiry			Entry Using eAgent to LEMS			Hard Stops		
Q1 2024			Q2 2024			Q3 2024		
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep

Entry Agencies for Inquiry  
Training and Go-live

Entry

All Criminal Justice Agencies will be migrated by June 30, 2024

Hard Stop

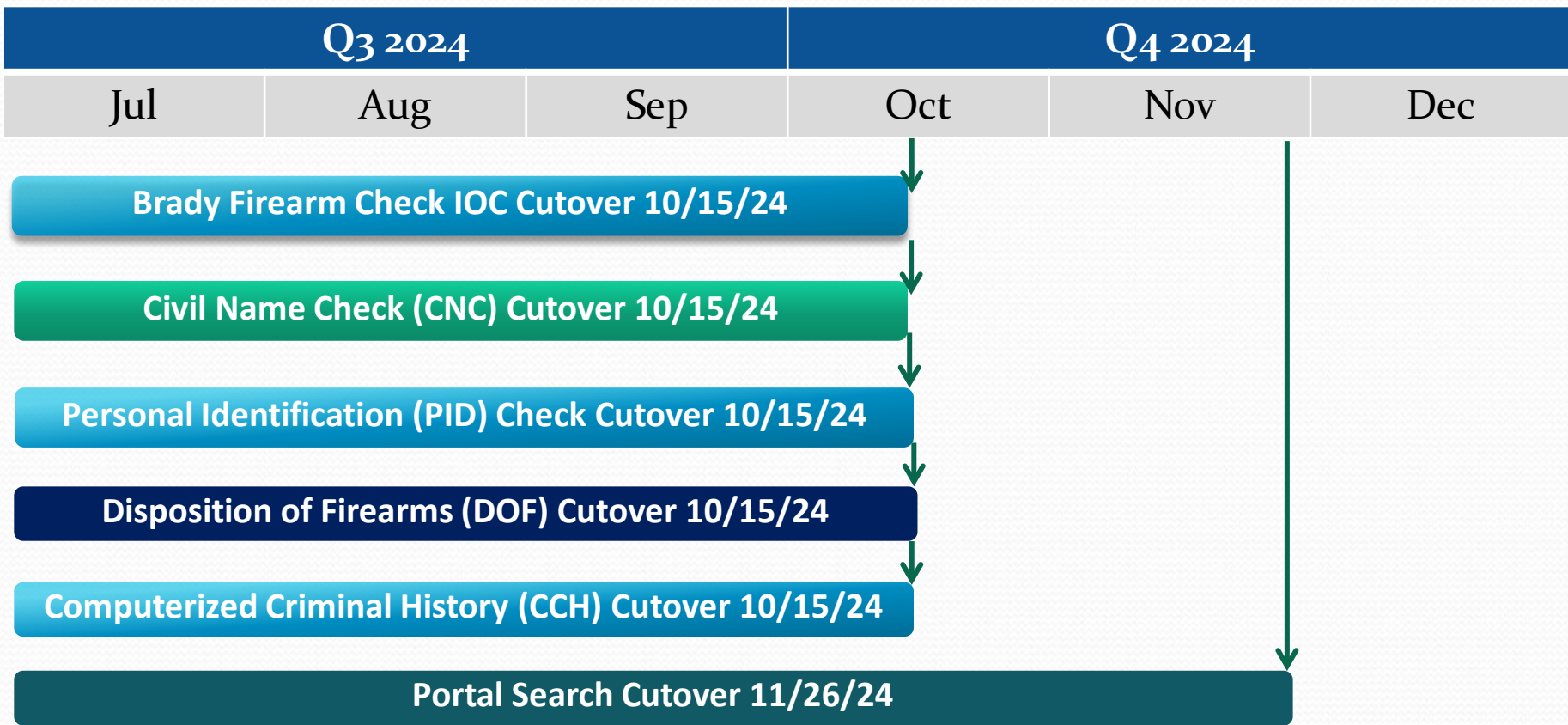
Foreign Host Conversion Period Ends  
May 15, 2024

Hard Stop



# Schedule Overview

## Rollout of Final Solutions



*Currently planned and subject to quarterly updates.*



# NCJIS Modernization Program Overview





# Official Go-live

## Phase 1

The program consists of three phases:

- **Completed.** The first go-live was completed on May 2, 2023, for enhanced NCJIS functionality and implementation of the Nevada Civil and Criminal Information System (NCCIS) web portal and statewide message switch for criminal justice stakeholders. This phase provided inquiry-only agencies with the ability to query in the new environment.



# Official Go-live

## Phase 2

- **Active.** Phase 2 is underway with the preparation, training, and go-live of warrant entry agencies for the new Law Enforcement Message Switch (LEMS) and eAgent *for inquiry*.

**Until such time that the new Warrant System Initial Operating Capability (IOC) is cut over to production, all entry agencies will continue to perform NCIC entry using JLink but can use eAgent for Inquiry functions.**



# Official Go-live

## Phase 3

- **On deck.** Scheduled for late 2024.
  - Replace the State's Computerized Criminal History (CCH) system—the central repository for Nevada criminal history records.
  - Roll out the new Disposition of Firearms (DOF) background check capability to law enforcement agencies, which will provide functionality to process a National Instant Criminal Background Check System (NICS) background check when releasing firearms from an agency's evidence vault.
  - Provide new automated capabilities to Nevada's civil businesses. This deployment will create efficiencies and provide a faster, more efficient way to perform Point of Contact Firearms background checks and both fingerprint- and non-fingerprint-based background checks required by law.



# Agency Preparation



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# Agency Preparation

## Countdown to Go-live – Entry Agencies as Inquiry

### 2 to 8 Weeks Prior

Solidify the schedule, Terminal Agency Coordinator (TAC) preparation, training and training materials provided, training demonstration.

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### 2 Weeks Prior

Business process analyst (BPA) touch point to confirm go-live date and review outstanding training needs.

Agency users will be shown how to get to the test environment where they will practice their access, confirm agency is getting to all screens, and able to perform needed *“inquiry only”* tasks.

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### 1 Week Prior

Assigned BPA will submit script to Unisys to update access to the production environment. Go-live date will be confirmed with the TAC. Final migration check for inquiry.

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### Day of Go-Live

TAC will log into the production environment to confirm successful access. Upon confirmation, the agency is considered to be live.



# Agency Preparation Training

- The NCJIS Modernization Team is providing ongoing training (via Microsoft [MS] Teams) for navigating in eAgent and learning how to create, modify, and disable a user. This training presents an overview on accessing the NCCIS Portal and using eAgent, as well as a review of the various new screens.
- The following ongoing training sessions are available between **2.14.24 and 3.28.2024**, and invitations have been delivered to all TACs.
  - Meeting #1 – Creating a User – Setup in the NCCIS Portal
  - Meeting #2 – eAgent



# Agency Preparation

## Training Expectations

To get the maximum learning benefit out of the training sessions, we are recommending the following:

- TACs are to schedule participation in a training session when participants can give their full attention.
- Do not multitask during these online sessions. These classes should be regarded as the same as in-person training.
- Log in to the NCCIS Portal Test Environment and remain signed in during the class; follow along in the Test Environment system as the trainer goes through the presentation.
- Ask questions at any moment during the training.



# New Warrant/Validation System



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# New Warrant/Validation System

- LEMS and eAgent are currently not available for any entry activities. The system is only available for queries.
- The Warrant and Validation system's IOC going into production is delayed. **Go-live is anticipated to take place on May 7, 2024.**
- Warrant entry agencies are being migrated to LEMS/eAgent in two stages.
  - **Stage 1** is taking place now with preparation, training, and agency migration for the ability to query records.
  - In **Stage 2**, agencies will be trained prior to the Warrant/Validation IOC and will be able to start entering and validating records in eAgent.
- It is recommended that entry agencies **not** wait for the Warrant/Validation IOC to go live for inquiry, to avoid time and resource constraints that would result with a large number of agencies migrating all at once so close to the JLink shutdown.



# Foreign Host Update

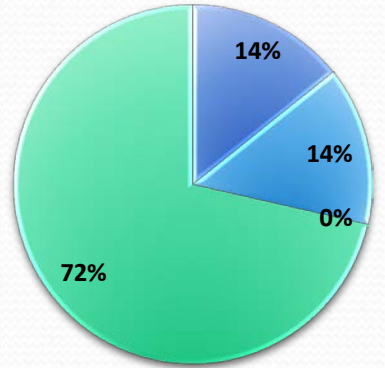


# Foreign Host Migration Status

Foreign Host	Checklist/Cert Status	TEST Migration	PRD Migration
CCSO	Completed	Completed	Completed
RPD	Pending agency updates	Connection IP	Not Started
LMNP	Pending agency updates	Connection IP	Not Started
HP	Not Received	Not Started	Not Started
LVM	Not Received	Not Started	Not Started
NLPD	Not Received	Not Started	Not Started
LASO	Completed	Connection IP	Not Started
WPSO	Not Received	Not Started	Not Started
PESO	Not Received	Not Started	Not Started
STSO	Not Received	Not Started	Not Started
HUSO	Not Received	Not Started	Not Started
EUSO	Not Received	Not Started	Not Started
CLSD	Pending agency updates	Connection IP	Not Started
DCEC/DCSO	Completed	Testing IP	Not Started
FAPD	Not Received	Not Started	Not Started
GCB	Not Received	Not Started	Not Started
MSPD	Not Received	Not Started	Not Started
State	Not Received	Not Started	Not Started
NLVP	Not Received	Not Started	Not Started
RCCO	Not Received	Not Started	Not Started
LVCP	Not Received	Not Started	Not Started

# Foreign Hosts Update

FH Checklist/Cert Status



■ Completed   ■ Pending agency updates   ■ Pending Unisys config.   ■ Not Received

Completed	3
Pending Agency Updates	3
Pending Unisys Configuration	0
Not Received	15

# Foreign Hosts Update *(continued)*

- Each agency is unique and may require additional resources to connect. Foreign Host (FH) connections are separate from your eAgent transition.
- Timelines are dependent on agency and vendor resources. The average connection takes months to complete.
- Impacted agencies are requested to complete their new FH connection by May 15, 2024, to avoid service disruption.
- The involvement of the Sheriffs and Chiefs are requested to expedite their agency connection.
- A supplemental foreign host meeting has been scheduled on 3.13.24 and invitations have been delivered. This will focus on technical aspects of connection, the steps, and certificate connectivity with IT and vendor technical staff. Please encourage participation by all parties.

Foreign Host Project Manager, Karla Mead at [kmead@dps.state.nv.us](mailto:kmead@dps.state.nv.us).



# Helpful Tips and Reminders



# Helpful Tips and Reminders

## The following information has been provided to your agency:

- Existing eAgent users may notice some changes to the response formats as interfaces are moved off JLink and onto LEMS. The main difference is that the fields may be in different locations. Information is not changing.
- Warrant entry agencies should be working on adding the NIC number to each NCJIS warrant record, if a corresponding NCIC warrant exists.
  - If this process is not completed prior to the final data migration, it could result in NCJIS warrants being duplicated.
- Agencies will be informed by email from the Office of the Chief Information Officer (OCIO) on the exact migration process and Warrant IOC date.
- Agencies may not add the same NIC number to more than one State warrant. A NIC number can only be used on one NCJIS warrant at a time. We recommend adding it to the most egregious warrant.
- The completed spreadsheet of your agency's users and ORIs should have been submitted as requested to the NCJIS Mod Team.
- This is an entirely new system. There is a learning curve to overcome and settings that need to be adjusted. We ask for your patience through this complicated process.

# Contact Information

## Questions specific to:

- Change ambassadorship.
- Meeting requests.

### Change Manager

Elizabeth Parsons-Lenz

[eparsons-lenz@dps.state.nv.us](mailto:eparsons-lenz@dps.state.nv.us)

## Questions specific to:

- Technical or process issues.
- Contact information updates.
- Feedback delivery.
- Other NCJIS Mod requests.

NCJIS Modernization Team

[NCJISMod@dps.state.nv.us](mailto:NCJISMod@dps.state.nv.us)

More information may be found on the NCJIS Modernization web page:

<https://rccd.nv.gov/Services/NCJISMod/>



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# Thank you!



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